

# Terms and Conditions

## Introduction

Welcome to AT PROCLEAN SERVICES. These Terms and Conditions outline the rules and regulations for the use of our website, located at [www.atprocleanservices.co.uk](http://www.atprocleanservices.co.uk). By accessing this website, you accept these terms and conditions in full. If you disagree with these terms, please do not use our website.

## Services

AT PROCLEAN SERVICES provides professional cleaning services in the United Kingdom. By booking a service with us, you agree to the terms outlined in this document.

## Booking and Payments

- All bookings must be made via our website, phone, or email.
- A deposit or full payment may be required at the time of booking.
- Final payment is due upon completion of the service, unless otherwise agreed in writing.

## Cancellations and Rescheduling

- Cancellations made at least 24 hours before the scheduled appointment will receive a full refund or the option to reschedule.
- Cancellations made less than 24 hours before the appointment may incur a cancellation fee.
- We reserve the right to reschedule or cancel services in case of unforeseen circumstances, with as much notice as possible.

## Liability and Insurance

- While we take great care in providing our services, AT PROCLEAN SERVICES is not responsible for any accidental damage to property unless caused by negligence on our part.
- We are fully insured for public liability; however, customers are responsible for securing valuables and fragile items prior to cleaning services.

#### Client Responsibilities

- Clients are responsible for providing access to the property at the agreed time. Failure to do so may result in additional charges.
- Any specific cleaning requirements should be communicated to us before the service begins.

#### Use of Website

- The content of this website is for your general information and use only. It is subject to change without notice.
- Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offense.

#### Privacy Policy

Your privacy is important to us. Please refer to our Privacy Policy for details on how we collect, use, and protect your personal data.

#### Changes to Terms and Conditions

We may update these Terms and Conditions from time to time. Any changes will be posted on this page, and by continuing to use our services, you agree to be bound by the updated terms.

#### Governing Law

These terms and conditions are governed by and construed in accordance with the laws of England

and Wales. Any disputes relating to these terms will be subject to the jurisdiction of the courts of England and Wales.

#### Contact Us

If you have any questions about these Terms and Conditions, please contact us at:

Email: [info@atprocleanservices.co.uk](mailto:info@atprocleanservices.co.uk)

Phone: 07827049117